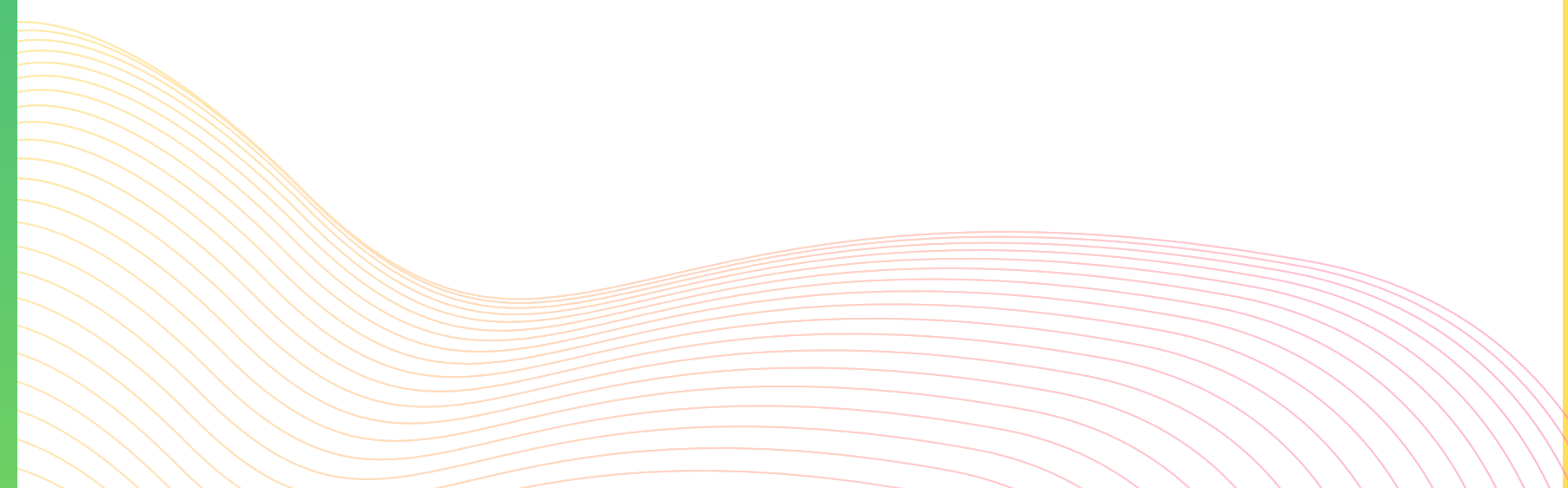
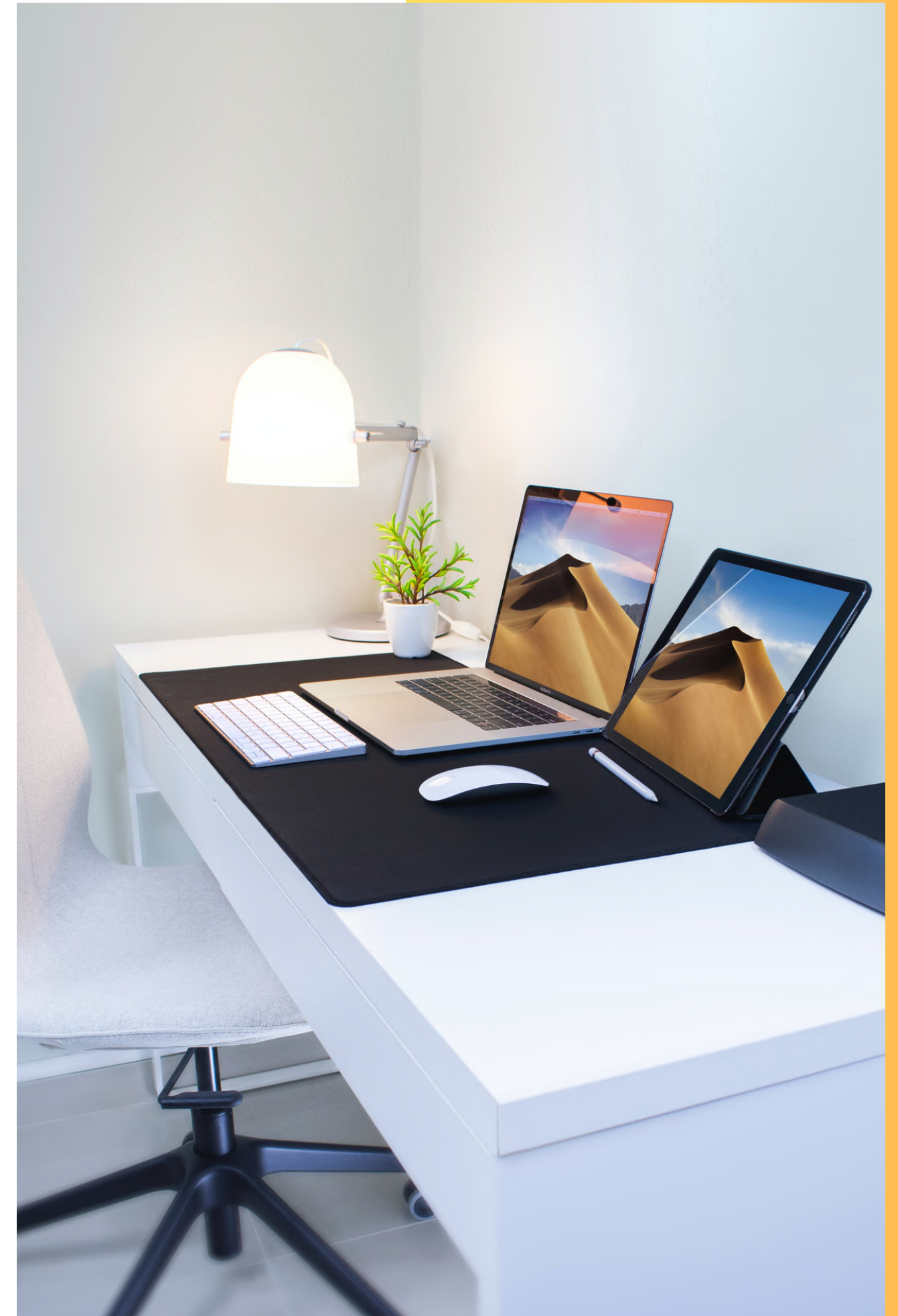


Managed Services

by **NETERRA**



Services specifically tailored for clients, who need to use **managed network equipment**, and a qualified team to support it



We offer:

- **Router:** includes delivery, installation, monitoring and support of hardware for Internet or MPLS VPN services.
- **Firewall:** management and security protection of client's network. Includes Firewall, IPS, IDS, Content filtering and Antivirus. Cloud based or physical implementations are available.
- **Network:** Layer 2 & Layer 3 custom-tailored solution. Includes audit, design, implementation, and support, according to client's specific needs.
- **WiFi:** implementation of managed WiFi zone according to your requirements. Includes installation, monitoring and support.



We think together with you when searching for working solutions



We help you optimize and control your network resources, offering 24/7 professional support.



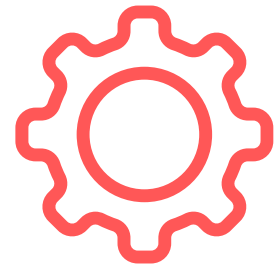
Now you can focus on your core business & think about your future plans.

Our highly experienced team will help you with any technical issues to support your services.



Services suitable for our local and international partners, who need equipment and IT staff.

We assist you with:



Installation, configuration and maintenance of network equipment - routers, Firewalls, WiFi zones



Equipment delivery and installation, maintenance + spare parts



24/7 Professional and proactive monitoring of your services and systems



Diagnostics and assistance to fix software and hardware issues



Device configuration backup allows fast restoration of information in case of emergency



Hardware support of your equipment

Your business gets:

- 99+% SLA, completely redundant system
- Technical support by highly qualified network specialists, which saves you the trouble
- Professional consultancy in choosing the most appropriate and effective solution
- Design and implementation of flexible solutions corresponding to your needs
- Neterra Online Monitoring System (NOMS)
- Early diagnostics and troubleshooting
- my.neterra.net - a customer portal for direct access to your service status and details
- One Stop Shop - a full range of telecom services
- Own carrier-neutral data center (SDC) meeting the highest industry requirements



They trust us:



“Good and reliable services – My company has been using Neterra services for nearly 9 years. We are using colocation services, internet services, and other types of services related to our activities. During this period of time, we have had issues ...

★★★★★ by Andrian A. Tzenov

Rated 4.8 / 5 | 116 reviews

“Quick and responsive team, easy to work with. Both sales and technical team are skilled and know how to help in every moment in short notice.”

★★★★★ by Jordan Bonev

Rated 4.8 / 5 | 116 reviews

“A+++ ! I have been working with Neterra for 10+ years – I have been working with Neterra for 10+ years and their service has always been on a top level. Their support center is one of the best on the market and is one of the reasons to choose ...

★★★★★ by Miroslav Slavkov

Rated 4.8 / 5 | 116 reviews



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