



NETERRA OMNIA

HYBRID ENTERPRISE CONNECTIVITY SOLUTIONS

You run your business. We keep you connected.



WHAT YOU GET

Your business needs reliable, scalable and always-available connectivity, no matter where your sites are or how fast you grow.

Neterra Omnia enterprise connectivity solutions always keep you online. They are built on a hybrid, globally managed network that delivers high performance, full transparency and uninterrupted business operations.



● SERVICE CHARACTERISTICS

Commercial parameters

- **Location:** fixed, mobile, offshore, cross-border
- **Capacity:** 1 - 10,000 Mbps (symmetric or asymmetric)
- **Quality:** availability 99.5% / 99.9% / 99.95%
- **Delivery time:** from days to weeks
- **Pricing model:** fixed or target-price based

● NETWORK INFRASTRUCTURE OVERVIEW

The enterprise network of Neterra is built on the company's global backbone and is centrally managed through WAN hubs.

Core principles of the network architecture:

Hybrid last mile combining multiple technologies (fiber, LTE/5G, radio, broadband internet, Starlink LEO, GEO satellite, DSL, WiFi-as-WAN)

- Intelligent link bonding, load balancing and traffic prioritization
- SD-WAN management – hub-based or local
- Public static IPv4 / IPv6 addresses and automatic failover with no change of the IP address.
- Services are delivered through the Neterra Edge Terminal (NeT) at the customer site

This architecture guarantees continuous connectivity, flexibility and the ability to deliver high-quality connectivity in urban, rural and remote areas.



PRODUCT LINES

- **Neterra Omnia**

A fully managed business internet service with guaranteed speed, static or dynamic IP addresses, scalability and advanced performance control through the Neterra Edge Terminal.

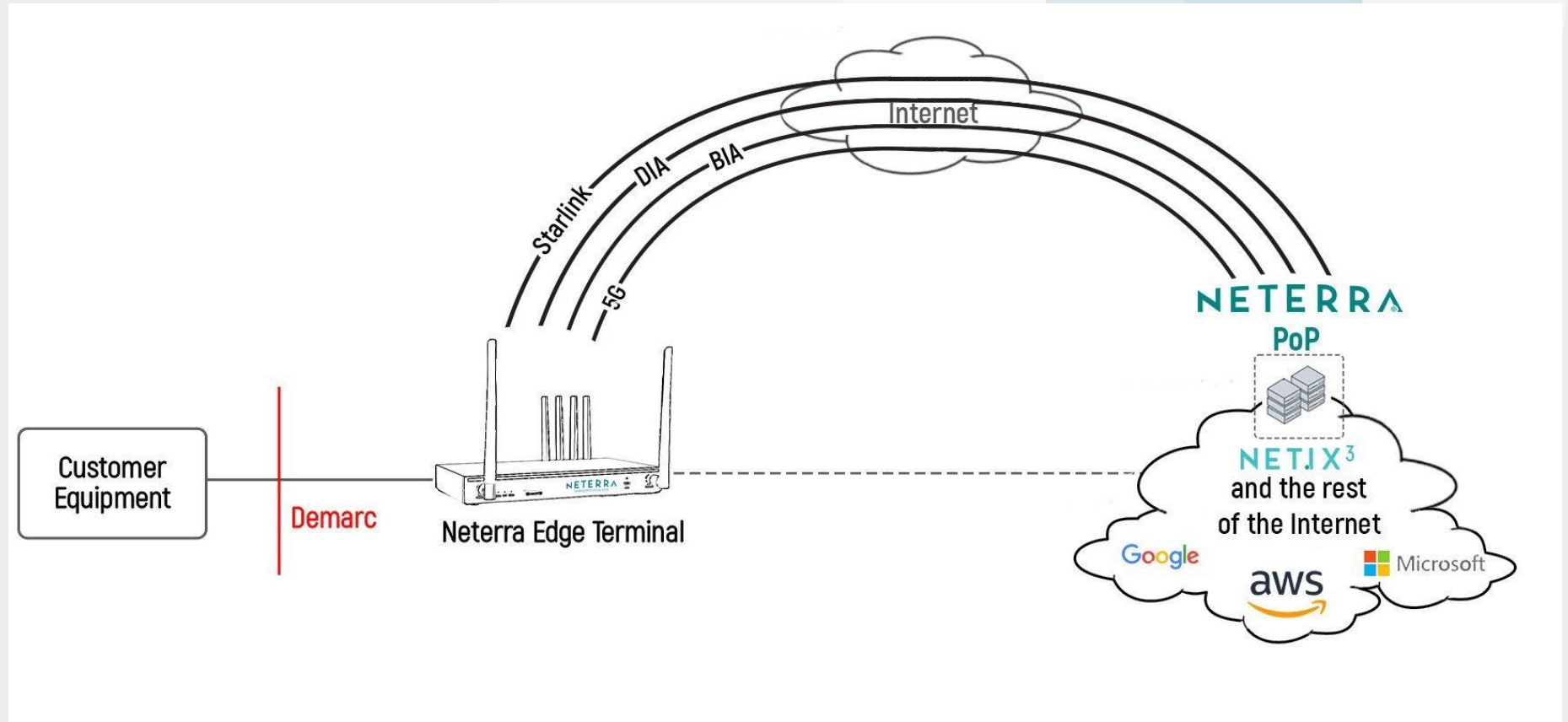
- **Neterra Enterprise Layer 2 Services**

High-quality private Ethernet connectivity (L2VPN) with guaranteed quality of service, link bonding, QoS and hybrid options for building point-to-point or hub-and-spoke corporate networks.

HYBRID INTERNET SOLUTION

Solution diagram

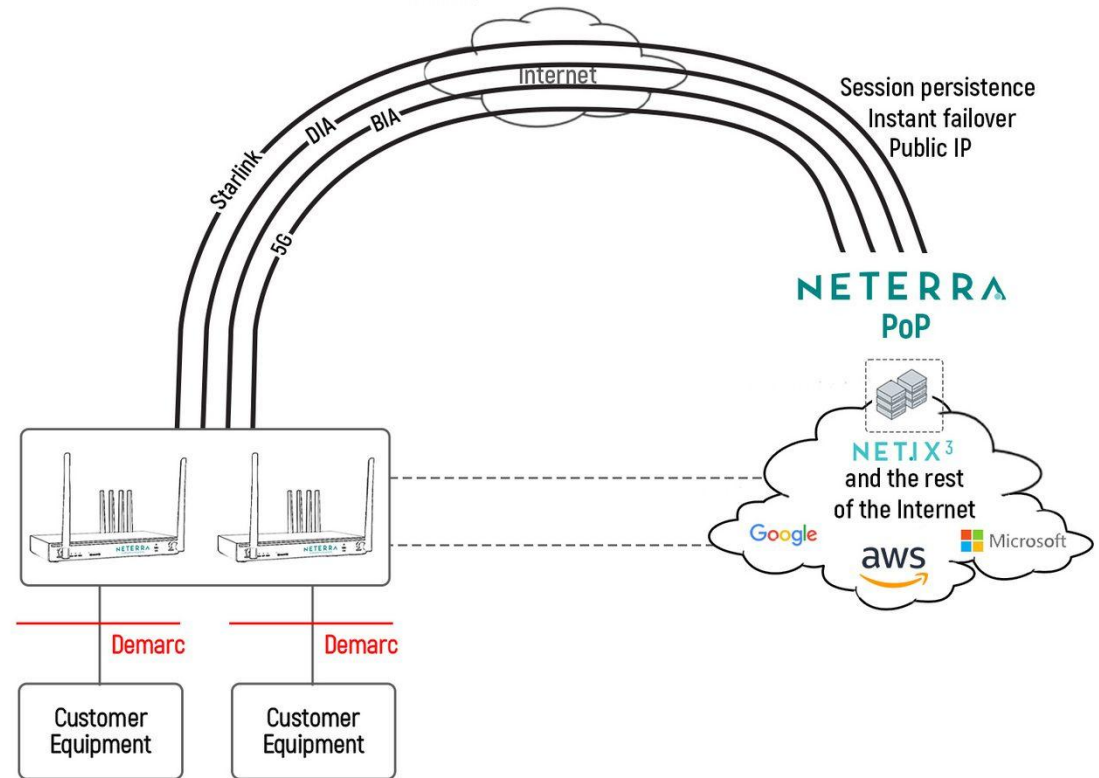
Neterra Omnia is provided over multiple, independent, bonded lines



● HYBRID HIGH-AVAILABILITY SOLUTION

Solution diagram

All customer premises equipment is in redundant, protected mode to avoid single points of failure

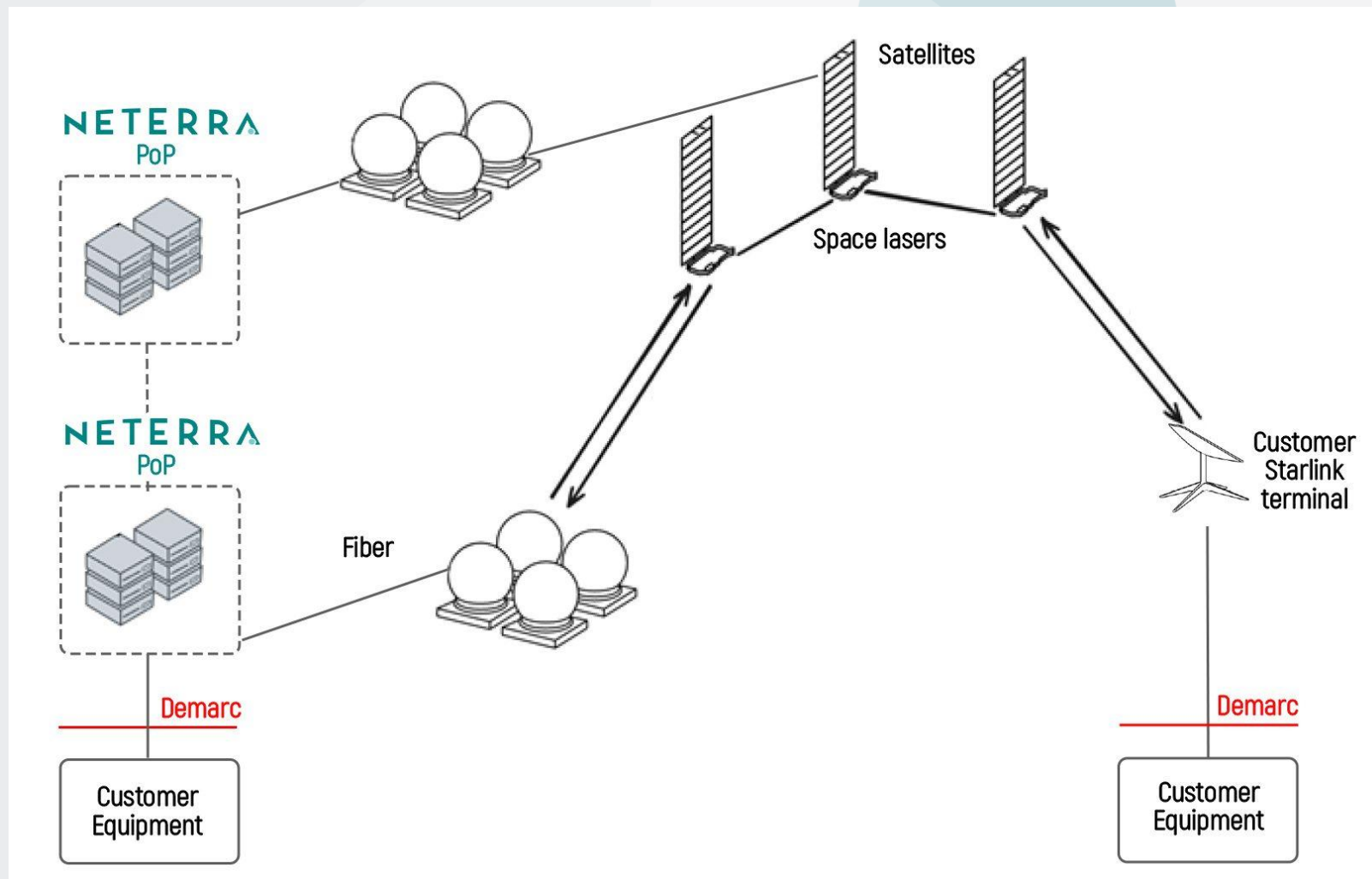


LAYER 2

Neterra can create a private client network through Starlink using EPL, EVPL, E-LAN and E-Tree services.

We can provide star-shaped and point-to-point connectivity between your offices and other locations, Tier-1 internet access, additional services such as public IPv4.

- Infrastructure independent from the public Internet
- VLAN Segmentation
- QoS for Critical Infrastructure
- Built-in Encryption
- Resilience by design



● KEY FEATURES

- Protected L2 and L3 services
- L2 services on dedicated infrastructure - independent from the public Internet
- Capacity burst above the guaranteed bandwidth
- Availability of 99.9% or higher
- Hybrid multi-WAN orchestration
- Bandwidth bonding across up to 6 independent links
- Support for IPv4 Public Static, IPv4 Public Dynamic and IPv6
- Quality of service and traffic prioritization
- Basic security: Firewall, IPS/IDS, web filtering
- Zero-touch installation through the Neterra Edge Terminal (NeT)

● NETERRA EDGE TERMINAL (NeT)

A powerful multi-WAN SD-WAN router used across all enterprise connectivity services.

Hybrid WAN: Fiber, LTE/5G, Starlink, GEO satellite, DSL, WiFi-as-WAN, USB tethering

SD-WAN: Link bonding, automatic failover and policy-based routing

Built-in VPN server: L2TP/IPSec, OpenVPN

Reporting in real time, plus historical data

Integrated Wi-Fi 6 access point (AP)

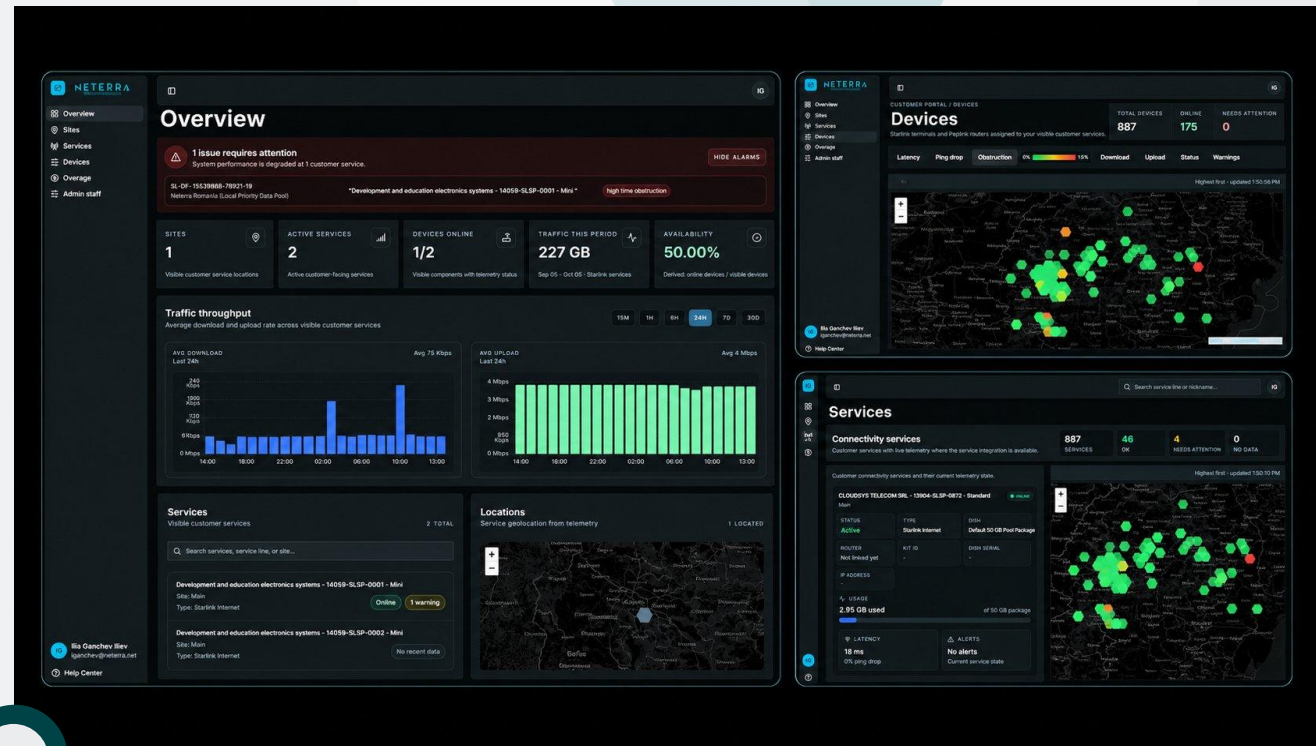
VLAN and inter-VLAN routing

Throughput from 1 Gbps to 30 Gbps, depending on the model

Expected service life: 29–37 years

NETERRA CUSTOMER PORTAL

- Real-time monitoring
- View of current and historical data on latency, jitter and throughput
- Status check of the NeT and of every bonded link (fiber, Starlink, 5G)
- Real-time monitoring of SLA compliance and historical statistics on uptime
- Intelligent alert and notification system
- Automatic notifications (email/SMS) on status change and proactive fault detection



SERVICE LEVEL AGREEMENT (SLA)

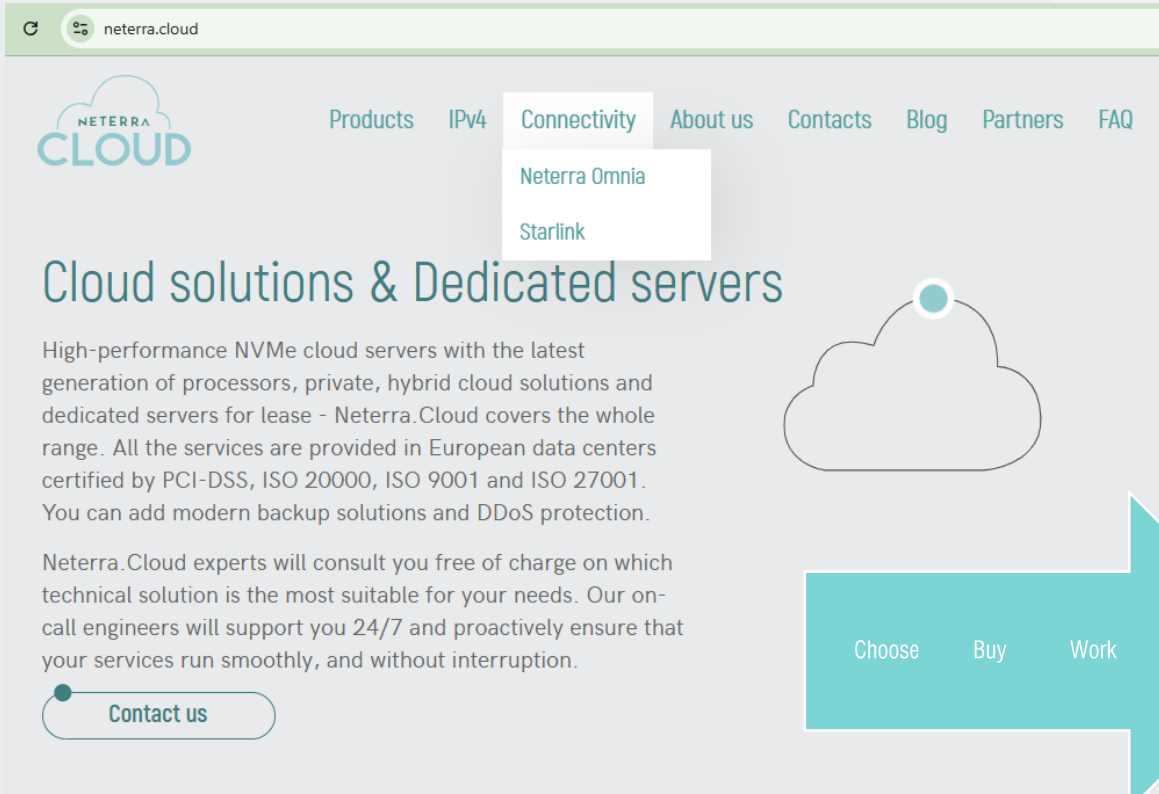
- ✓ Availability of 99.9% or better
- ✓ Guaranteed recovery times (by region)
- ✓ Proactive monitoring
- ✓ Escalation matrix and 24/7 support (Premium)
- ✓ KPIs: latency, packet loss, jitter



● HYBRID INTERNET USE CASES

- **Manufacturing** with remotely controlled processes
- **Logistics**: remote warehouses and vehicles on Starlink+5G
- **Finance**: secure and stable connectivity to financial hubs
- **Healthcare**: telemedicine and continuity during surgery
- **Construction**: ultra-fast deployment through 5G + satellite
- **Retail**: Uninterrupted POS terminal operation with automatic failover
- **Media**: Bonded fiber, 5G and satellite for video transfer
- **Energy**: connectivity in remote areas (satellite + fiber/5G)
- **Public administration**: secure, segmented SD-WAN

HOW TO ORDER – ONLINE OPTIONS AVAILABLE



The screenshot shows the Neterra Cloud website homepage. The header includes the Neterra Cloud logo and navigation links: Products, IPv4, Connectivity, About us, Contacts, Blog, Partners, and FAQ. The 'Connectivity' menu is open, showing 'Neterra Omnia' and 'Starlink'. The main heading is 'Cloud solutions & Dedicated servers'. Below it, a paragraph describes high-performance NVMe cloud servers with the latest generation of processors, private, hybrid cloud solutions, and dedicated servers for lease. It mentions that all services are provided in European data centers certified by PCI-DSS, ISO 20000, ISO 9001, and ISO 27001, and that modern backup solutions and DDoS protection are available. Another paragraph states that Neterra Cloud experts will consult for free to determine the most suitable technical solution, and that on-call engineers will provide 24/7 support. A 'Contact us' button is located at the bottom left. A large teal arrow points from the 'Choose' button in the navigation bar to the 'Neterra Omnia' product page.

neterra.cloud

Products IPv4 Connectivity About us Contacts Blog Partners FAQ

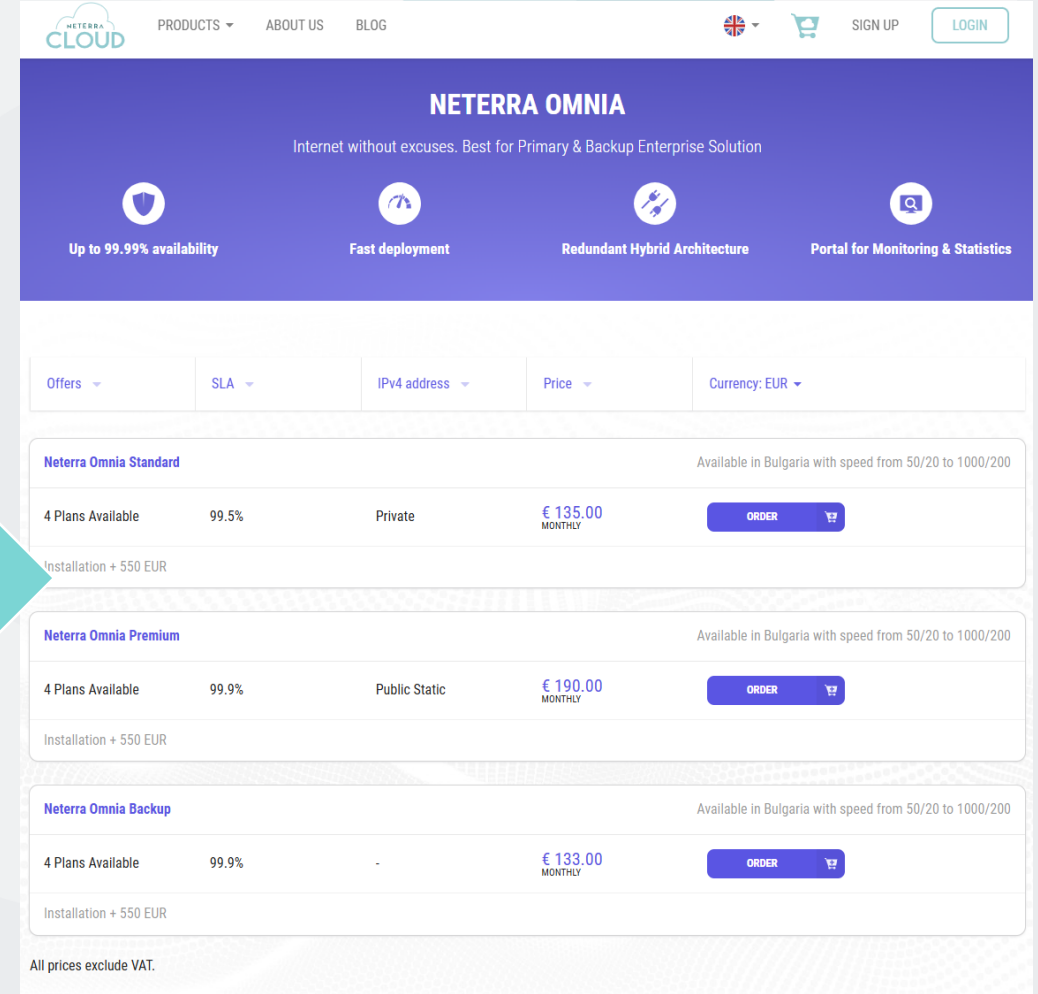
Neterra Cloud

Cloud solutions & Dedicated servers

High-performance NVMe cloud servers with the latest generation of processors, private, hybrid cloud solutions and dedicated servers for lease - Neterra.Cloud covers the whole range. All the services are provided in European data centers certified by PCI-DSS, ISO 20000, ISO 9001 and ISO 27001. You can add modern backup solutions and DDoS protection.

Neterra.Cloud experts will consult you free of charge on which technical solution is the most suitable for your needs. Our on-call engineers will support you 24/7 and proactively ensure that your services run smoothly, and without interruption.

Contact us



The screenshot shows the Neterra Omnia product page. The header includes the Neterra Cloud logo and navigation links: PRODUCTS, ABOUT US, and BLOG. The main heading is 'NETERRA OMNIA' with the tagline 'Internet without excuses. Best for Primary & Backup Enterprise Solution'. Below this, four key features are listed: Up to 99.99% availability, Fast deployment, Redundant Hybrid Architecture, and Portal for Monitoring & Statistics. A table of offers is displayed, with columns for Offers, SLA, IPv4 address, Price, and Currency. Three offers are listed: Neterra Omnia Standard, Neterra Omnia Premium, and Neterra Omnia Backup. Each offer includes details about availability, plans, SLA, price, and an 'ORDER' button. A note at the bottom states 'All prices exclude VAT'.

PRODUCTS ABOUT US BLOG

NETERRA OMNIA

Internet without excuses. Best for Primary & Backup Enterprise Solution

- Up to 99.99% availability
- Fast deployment
- Redundant Hybrid Architecture
- Portal for Monitoring & Statistics

Offers	SLA	IPv4 address	Price	Currency: EUR
Neterra Omnia Standard Available in Bulgaria with speed from 50/20 to 1000/200				
4 Plans Available	99.5%	Private	€ 135.00 MONTHLY	ORDER
Installation + 550 EUR				
Neterra Omnia Premium Available in Bulgaria with speed from 50/20 to 1000/200				
4 Plans Available	99.9%	Public Static	€ 190.00 MONTHLY	ORDER
Installation + 550 EUR				
Neterra Omnia Backup Available in Bulgaria with speed from 50/20 to 1000/200				
4 Plans Available	99.9%	-	€ 133.00 MONTHLY	ORDER
Installation + 550 EUR				

All prices exclude VAT.

● WHY NETERRA?

- Over 99.9% service availability
- Key Account Manager
- Customer Relations Manager
- Pre-Sales Engineer
- Service Delivery Engineer
- Fast deployment
- International coverage
- 24/7 support
- 30+ years of experience

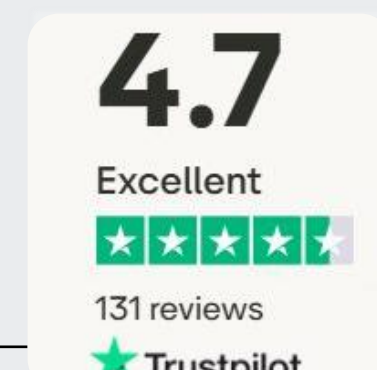
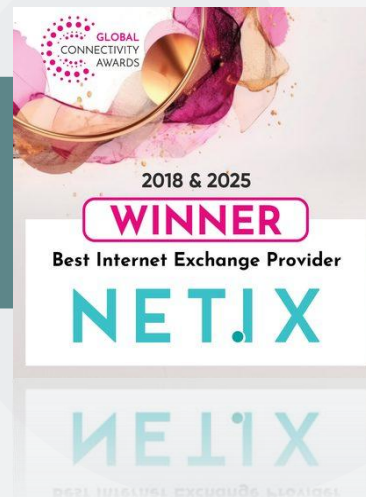


THEY TRUST US



AWARDS & RECOGNITION

With Neterra you choose security, reliable connectivity and quality service delivered by the “Best Central and Eastern European Connectivity Provider”:



● CONTACTS & NEXT STEPS

Contact Neterra for a consultation and a custom offer.

 contact@neterra.net

 +359 2 975 16 16

 neterra.net



NETERRA
telecommunications
STARLINK AUTHORIZED
RESELLER