

MANAGED SERVICES

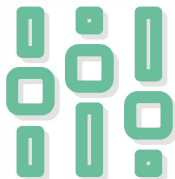
DO
MORE.

*Do you want services
tailored for you?*

*Do you need an experienced team to provide
an **assessment and design of your IT resources**
or to **consult you how to optimize the cost?***

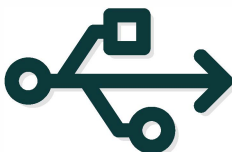
*Are you ready for our **best-in-class support?***

WE THINK TOGETHER WITH YOU IN SEARCHING FOR WORKING SOLUTIONS.



We created the Managed Services of Neterra to help you optimize and control your network resources, offering 24/7 professional support.

Now you can focus on your core business or think about your future plans. Our highly skilled team will help you with the technical support of the equipment.



Neterra services are suitable for our local and International partners, who need equipment and tech supporting staff.

WE ASSIST YOU WITH



Installation, configuration and maintenance of different kinds of network equipment – routers, Firewalls, WiFi zones



Delivery and equipment installation + spare parts



24/7 Professional and proactive monitoring of your services and systems



Diagnostics and assistance to fix software and hardware issues, if any



Hardware support of your equipment



Device configuration backup allowing fast restoration of information in case of emergency



Advantages of your partnership with Neterra

- We guarantee the level of support of every service
- Cost reduction for technical support: You can benefit from the Neterra's highly qualified network specialists
- Professional consultancy to choose the most appropriate and effective solution
- Design and implementation of flexible solutions responding to your specific needs
- Service Protection - Completely redundant system
- **Neterra Online Monitoring System (NOMS)** – web tool for constant monitoring of your systems and services
- Early diagnostics and troubleshooting
- [my.neterra.net portal](https://my.neterra.net) - permanent access to service status, details, and other parameters
- One Stop Shop - full range of telecom services
- Own carrier neutral data center (SDC) meeting the industry highest requirements